Technology and Automation

* Solution design and process building to optimise customs operations
* Implement customs management software and automated systems to enhance compliance and efficiency.
* Utilize data analytics to monitor customs activities and identify trends.
* Design and implementation of new business models in relation to customs topics

Cost optimisation:

* Identification and implementation of cost-reductions in customs-related topics
* Negotiations and relationship management with customs-related 3rd parties

Supply Chain Optimization:

* Analyze supply chain processes to identify opportunities for cost savings and efficiency improvements.
* Recommend strategies for streamlining customs procedures and reducing clearance times.

Regulatory Compliance:

* Ensure that clients comply with all relevant customs regulations and laws.
* Stay updated with changes in customs policies and trade agreements.

Tariff Classification:

* Accurately classify goods using the Harmonized Tariff Schedule (HTS) or other relevant tariff systems.
* Determine the appropriate duties and taxes for imported and exported goods.

Import and Export Procedures:

* Assist clients with import and export documentation, including commercial invoices, packing lists, bills of lading, and certificates of origin.
* Facilitate the clearance of goods through customs.
* Support with duty reclamation with duty drawback (US) or import declaration invalidation processes (EU and UK)

Trade Agreements and Preferential Programs:

* Advise clients on the benefits and requirements of free trade agreements and preferential trade programs.
* Assist in obtaining certificates of origin and other documents required for preferential treatment.

Risk Management:

* Identify and mitigate risks associated with customs compliance, such as penalties, delays, and seizures.
* Develop strategies to minimize duties and taxes legally.

Audit and Investigation Support:

* Prepare clients for customs audits and investigations.
* Represent clients during interactions with customs authorities.

Training and Fractional Management:

* We can help your organization with **temporary customs operations** in specific EU nations and deliver **customized training** to boost your team's knowledge wherever it's needed most.

VAT Services

## **UK VAT Advisory and Compliance**: We provide VAT compliance advice, planning, training, reviews, and transaction-specific guidance, including negotiations with HM Revenue and Customs to ensure accurate VAT treatment and identify savings.

## **EU VAT One Stop Shop (OSS)**: We assist businesses in utilizing the One Stop Shop (OSS) or International One Stop Shop (IOSS) to simplify VAT registrations across the EU, offering registration and agency services, and leveraging our EU VAT network for comprehensive support.

## **UK & EU VAT Recovery**: We help businesses recover VAT in the UK and EU.

## **UK and EU EORI Application**: We advise on importing goods to the UK or EU and can apply for an EORI number on your behalf to facilitate the import process.

Duty Drawback

Transportation and Shipping:

* Negotiating contracts with carriers and freight forwarders.
* Selecting the most cost-effective and efficient shipping methods.
* Managing inbound and outbound logistics to ensure timely deliveries.

Supplier and Vendor Management:

* Identifying and evaluating potential suppliers and vendors.
* Negotiating contracts and managing relationships with suppliers.
* Ensuring that suppliers meet quality, cost, and delivery requirements.

Reverse Logistics:

* Managing product returns and exchanges efficiently.
* Implementing processes for refurbishing, recycling, or disposing of returned products.
* Minimizing the impact of returns on the supply chain and customer experience.

Customer Service and Experience:

* Collaborating with customer service teams to address logistics-related inquiries and issues.
* Ensuring that logistics and supply chain processes contribute to a positive customer experience.
* Continuously improving processes to enhance customer satisfaction and loyalty.